

## Return form

Germany

Thank you for shopping with alpha Racing. We hope that you are satisfied with your order. If you are not, you have the option to return it within 14 days of the invoice date.



- Please enclose this form with the return information completely filled out with the return shipment, even if you have already been in contact with us by e-mail.
- Please pack the goods properly, without signs of use.

The return address for returns is: alpha Racing GmbH & Co. KG Kronstaudener Weg 1
83071 Stephanskirchen

- For organizational reasons, incorrectly ordered goods can not be exchanged. Please reorder the goods in our online store, the amount for the return will be refunded to you.
- Please choose the same shipping service provider that delivered your package.
- Please send the parcel back to us with sufficient postage, returns via cash on delivery or freight collect will not be accepted.
- In case of defective delivered goods you can request a return label via: sales@alpharacing.com. Please indicate in the message whether you would prefer an exchange or a refund and specify the defect for us.

Name Customer Number Order / Invoice number Article no. Product name Reason Amount Code numbers for the reason of return: 1 incorrectly ordered 4 Product defective 7 different than expected 2 incorrectly supplied 5 Product damaged 8 Exchange requested 3 Functionality 6 Dislike 9 Other Notes:

## Please note:

If possible, please send us an email in advance to sales@alpharacing.com and announce your return to us.

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